

## **Eigen Technologies Limited**

### **Privacy Policy**

**Last updated: March 14, 2018**

This privacy policy (“Policy”) describes how Eigen Technologies Limited and its related companies (“**Eigen Technologies**”) collect, use, and share personal data. Please take a moment to read this Policy which explains how we collect, use, disclose, and transfer the personal information that you provide to us. By providing us with your personal data, you acknowledge and agree that your personal data may be processed for the purposes identified in this Policy.

You can find out more about Eigen Technologies and the Terms of Use for using our site at [www.eigentech.com](http://www.eigentech.com).

#### **WHO WE ARE & CONTACT INFORMATION**

Eigen Technologies Limited is a company with registered offices at 36 King Street, London, United Kingdom, WC2E 8JS.

We welcome your comments about this Policy. If you have any questions about how we use your personal data, please do not hesitate to contact us at:

36 King Street, London, United Kingdom, WC2E 8JS  
Email: [contact@eigentech.com](mailto:contact@eigentech.com)

#### **WHAT WE COLLECT**

We obtain information about you in a range of ways:

##### **Information You Give Us**

We collect your name and email address, as well as other information you directly give us on our site. In addition, we may also collect personal information from you when you correspond with use (for example, when you send us email communications or letters, or by telephone).

##### **Information We Get From Others**

We may get information about you from other sources. We may add this to information we get from this site.

##### **Information Automatically Collected**

We automatically log information about you and your computer. For example, when visiting our site, we log your computer operating system type, browser type, browser language, pages you viewed, how long you spent on a page, access times, and information about your use of and actions on our site.

##### **IP Addresses**

We may collect information about your computer or mobile device, including (where available) your IP address, operating system, login times and browser type. We use this information to better understand how visitors use our site and for internal reporting purposes.

## **USE OF PERSONAL DATA**

We use your personal data for the following purposes:

- to operate, maintain, and improve our sites, products, and services;
- to respond to comments and questions and to provide customer service;
- to send information including confirmations, invoices, technical notices, updates, security alerts, and support and administrative messages;
- to enhance user experience and assist technical diagnosis;
- to communicate product news and updates;
- to communicate promotions, upcoming events, and other news about products and services offered by us and our selected partners;
- to link or combine user information with other personal data;
- to inform accounting, auditing, and other internal functions;
- to protect, investigate, and deter against fraudulent, unauthorised, or illegal activity; and
- to provide and deliver products and services at customers' request.

## **SHARING OF PERSONAL DATA**

We do not rent, sell, or share personal information about you with other people or non-affiliated companies outside Eigen Technologies except under the following circumstances:

- With your consent. For example, you may let us share personal data with others for their own marketing uses. Those uses will be subject to their privacy policies.
- When we do a business deal, or negotiate a business deal, involving the sale or transfer of all or substantially all of our business or assets. These deals can include any merger, financing, acquisition, or bankruptcy transaction or proceeding.
- For legal, protection, and safety purposes;
  - to comply with laws or any regulatory obligation;
  - to respond to lawful requests and legal processes;
  - to protect the rights and property of Eigen Technologies, our agents, customers, and others. This includes enforcing our agreements, policies, and Terms of Use.
  - in an emergency. This includes protecting the safety of our employees and agents, our customers, or any person.
- With those who need it to do work for us.
- For the operation of mailing lists through an authorised third-party mailing service, inside or outside the European Economic Area, which itself is registered with appropriate state or governmental authorities that uphold requirements of data privacy and protection.

We may also share aggregated and/or anonymized data with others for their own uses.

## **SUBSCRIPTION TO COMMUNICATIONS**

When receiving emails from mailing lists operated by Eigen Technologies, you will be given the opportunity to unsubscribe from messages in any such email. Please note that Eigen Technologies reserves the right to send you other communications, including service announcements, administrative messages and surveys relating to your use of its products and services without offering you the opportunity to opt out of receiving them.

## **INTERNATIONAL TRANSFER OF PERSONAL DATA**

Your personal data may be collected, processed, and/or otherwise transferred outside the European Economic Area and may be processed not only in the country in which it was collected but also in other countries, including the United States, where data protection and privacy laws and regulations may not offer the same level of protection as in other parts of the world. By providing your personal data to us, you consent to such transfer, collection and/or processing in the United States of your personal data, which includes the use of cookies as described in this Policy.

## **PROTECTING YOUR INFORMATION**

We want you to feel confident about using our products and services, and we are committed to protecting the personal information we collect. We limit access to personal information about you to employees who reasonably need access to it, to provide products or services to you or in order to do their jobs. We have appropriate technical and organizational physical, electronic, and procedural safeguards to protect the personal information that you provide to us against unauthorized or unlawful processing and against accidental loss, damage or destruction.

## **RETENTION PERIOD**

We will retain your personal data for the period necessary to fulfil the purposes outlined in this Policy unless a longer retention period is required or permitted by law.

## **HOW TO EDIT, DELETE, OR ACCESS YOUR PERSONAL DATA**

You have the right to ask for a copy of any personal information that we hold about you in our records, to correct any inaccuracies and to update any out-of-date information. You can also ask us not to send you direct marketing communications (however, please note that we may continue to send you service related (i.e. non-marketing) communications, such as email updates). If you wish to exercise any of these rights or wish to object to our use of your personal information, please write to us at the address given above.

## **CHANGES TO THIS POLICY**

From time to time we may change this Policy. If we make any changes, we will change the Last Updated date above. If you do not agree to these changes, please do not continue to use our sites. If material changes are made to this Policy, we will notify you by email or by placing a prominent notice on our sites.